

WIGGIN AND DANA  
Counsellors at Law

Wiggin and Dana LLP  
One City Place  
185 Asylum Street  
Hartford, Connecticut  
06103-3402

860.297.3700  
860.525.9380 fax  
www.wiggin.com

RECEIVED  
CENTRAL FAX CENTER  
JAN 12 2005

## Telefax Transmittal

**Date:**

January 12, 2005

**To / Company / Telefax:**

Examiner Michael Cuff of Art Unit 3627 /  
Art Unit 3600 Before Final Fax No. (703) 872-9306

**From:**

Timothy Olson

**Telephone / Email:**

860.297.3709 / tolson@wiggin.com

**Client / matter code:**

13017 / 1

Docket No. 102565-100

**Special Instructions**

OFFICIAL CORRESPONDENCE - PLEASE ENTER

Dear Examiner Cuff:

Attached please find the following OFFICIAL DOCUMENT:

Amendment under 37 C.F.R. 1.116 in Application Serial No. 09/732,531, entitled  
Method, Apparatus, and Software for Business Management, Inventor: Watsaka  
Chuangsuvanish (Attorney Docket No. 102565-100).

Certificate of Facsimile Transmission

Date of Transmission: January 12, 2005

I hereby certify that this paper (along with any paper referred to as being attached or  
enclosed) is being filed with the United States Patent and Trademark Office via facsimile  
transmission on the date shown above.

Signed: 

Name: Timothy J. Olson No. 42, 962

8 page(s) following this page

**BEST AVAILABLE COPY**

This message is intended for the use  
of the individual or entity to which  
it is addressed and may contain  
information that is privileged, con-  
fidential and exempt from disclo-  
sure. If the reader of this message is  
not the intended recipient or an  
employee or agent responsible for  
delivering the message to the  
intended recipient, you are hereby  
notified that any dissemination, dis-  
tribution or copying of this message  
is strictly prohibited. If you have  
received this communication in  
error please notify us immediately  
by telephone and return the original  
message to us by mail. Thank you.

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of: ) Attorney Docket No.: 102565-100  
Watsaka Chuangsuvanish ) Group Art Unit: 3627  
Serial No.: 09/732,531 ) Examiner: Michael Cuff  
Filed: March 7, 2001 ) Date: January 12, 2005  
Conf. No. 3040 )  
Title: Method, Apparatus, and Software for Business Management

RECEIVED  
CENTRAL FAX DEPT  
JAN 12 2005

**Certificate of Facsimile Transmission**

Date of Transmission January 12, 2005

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being filed with the United States Patent and Trademark Office via facsimile transmission (Fax no. (703)872-9306 on the date shown above.

Signed: 

Name: Timothy J. Olson

**AMENDMENT UNDER 37 C.F.R. 1.116**

Mail Stop: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In the matter of the above identified patent application, and in response to the Office Action dated October 13, 2004, for which a response is due on or before January 13, 2005, please enter and consider the following Amendment and Remarks:

**BEST AVAILABLE COPY**